Pre-paid Bank of 20 IT Support Hours

Don't let technology headaches disrupt your workday! **AEA's Bank of 20 Hours for IT Support offers a flexible solution to address your district's technology needs**.

Effortless installation of new equipment

Proactive maintenance to prevent future problems

Expert troubleshooting when issues arise

This program provides peace of mind knowing qualified IT professionals are readily available, allowing you and your staff to focus on what truly matters – student success. Reduce downtime, boost productivity, and potentially save money with preventative maintenance.

Service Model:

- ✓ Purchase a block of 20 hours to use for IT support services.
- ✓ Monthly reports track hours used and remaining hours.
- ✓ Should a district utilize all 20 hours, they will have the opportunity to purchase an additional block.
- ✓ Hours in the block must be utilized by the end of the fiscal year.

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AEA Iowa's Area Education Agencies