

IT Service: Networking Support



IT-managed network support services involve outsourcing the daily management, maintenance, and support of a school district's network infrastructure to a specialized provider. These services include monitoring network performance, ensuring data security, managing network resources, and troubleshooting issues.

By utilizing this service, districts can ensure that their school's network is reliable, secure, and performs optimally without requiring extensive in-house technical expertise. This allows educational leaders to focus more on educational objectives and less on technical maintenance, while also providing cost-effective access to advanced technology and skilled IT professionals. Managed network support is crucial for maintaining the continuous and smooth operation of the district's digital learning tools and administrative functions.

Comprehensive networking management includes:

- ✓ Management of Firewall, Switches, APs and UPS(s)
- ✓ Management of Servers, DHCP, DNS
- ✓ Web Filtering
- ✓ Network Monitoring and Logging